



**Powerful. Simple. Affordable.**

## Financial Services Case Study 1

**CLIENT:** A worldwide financial institution that has an overall telecom spend exceeding \$650,000 monthly with a \$100,000 + allocation to mobile telecom services.

**CHALLENGE:** Prior to iTEMize the client had multiple data bases company-wide with no central repository nor any way to do a complete view of inventory. In addition, corporate policies were not strictly enforced to compel all the business units to procure services through the central headquarter's department.

**RESOLUTION:** The client developed new corporate procedures around iTEMize. First, they established iTEMize as their central repository for all IT/Telco related services. Second, with the new policy, all services could now be procured through one department. iTEMize was the first TEM solution they reviewed that afforded them the ability to secure the features and functionality they desired at a cost they considered to be reasonable enough to pay back its costs plus substantial additional savings.

*"12 percent to 20 percent of telecom charges are in error, and 85 percent of the errors are in the carrier's favor."*

*Gartner*



## Your Trusted **TEM**-mate

### **Inventory Management**

iTEMize lets you track all your telecom services and equipment—both fixed and mobile—by user, location, or department.

### **Financial Management**

iTEMize flags billing variances to validate your invoices. It also saves more money and time by allowing easy access to important financial details, trends, and reports. You control who can pay bills and where costs are allocated. You can even create output for your general ledger and accounts payable systems.

### **Contract & Dispute Management**

iTEMize provides a central repository for important contract information that can even notify you via email about contract renewals. You can create disputes, email them to suppliers, and set reminders and actions. You'll never lose control again!

